



March 2019

VIA FURNITURE

...For guaranteed comfort, durability and satisfaction

For over 40 years, Via has offered its clientele top quality furniture, created and manufactured by qualified and dedicated personnel, in a variety of carefully selected fabrics and leathers.

Continued efforts to reach the highest standards at all production stages make it possible for Via to warrantee its furniture as follows:

Via Furniture is built to last and give you satisfaction for years and proper care will increase its durability.

Vacuuming and turning cushions, if reversible will help fabrics keep their color and shape.

Light stains on leather can be removed with a humid cloth and soft soap (no rubbing, detergent or oily substance). For more important stains, consult your dealer or call professional leather cleaner.

These guarantees are for parts only.

Labor charges will be paid by Via Furniture for 1 year.

All guarantees for parts are valid as long as the parts are available. Via Furniture cannot be held responsible if a part (ex: mechanism) has been discontinued by our supplier and no longer available.

LIFETIME	5 YEARS	3 YEARS	2 YEARS	1 YEAR
FRAME	LEATHER	FOAM	MOTOR	FABRIC
SPRINGS				TRANSFORMER
MECHANISM				BUTTONS
ZIPPERS				BATTERIES
STITCHING				RELEASE CABLES
				TRANSPORT &
				LABOUR CHARGES

Lifetime warrantee: All frames, made from dried hardwood, wood and metal legs, stitching, springs and moving mechanisms when subjected to normal usage.

Five-Year warrantee: All leathers. Under normal usage, they will outlast this warrantee by far. However, damages caused by burns, cuts, scratches by animals, discoloration by exposure to direct sunlight or heating sources, damages and discoloration caused by oily hair or perspiration, as well as improper cleaning, are not covered. Light changes to the color are normal.

This guarantee is null and void if a treatment of any kind has been done to any part of the furniture, leather, or fabric as we cannot certify the quality of the product used in the treatment.

Three-Year Warrantee: Workmanship and filling materials, such as high density polyurethane foam, subjected to normal usage.

Two-Year Warrantee: Electric motors on reclining models.

One-Year Warrantee: All other components (release cables, transformer, buttons and batteries (if applicable)) on reclining models.

One-Year Warrantee: All fabrics selected by Via and subjected to normal usage. Pilling on some fabrics is a characteristic of the structure of the fibers and is considered normal. The restrictions covering leather also apply to fabric.

Any minor cracking or squeaking noise from the metal mechanisms or wood frames after 1 year of use is normal and therefore not covered by our warranty.

This guarantee does not include mechanisms that are bent as this is not a manufacturer defect.

Preventive maintenance for mechanisms

To prevent mechanism from making noise, you can apply white grease in the form of a spray, to all moving parts. This is not a necessity but is very good for the mechanisms.

It is the client's responsibility to protect their flooring. Via will not be held responsible for damages or scratches caused by furniture.

Should a problem develop, the customer will process his claim through the dealer where he purchased his furniture and the latter will determine with Via the proper course of action.

